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bruce patton sheila heen matters worse so  
sometimes we fret in silence and  
conversations generally threaten one or more  
of these core longings"7 tips for difficult  
conversations harvard business review**

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May 31st, 2020 - doug stone co author of difficult conversations how to discuss what matters most says that in order to deal effectively with awkward tense or challenging conversations we first need to understand the mon mistakes we make and then take 5 steps for tackling tough conversations'

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**May 19th, 2020 - the gap between what you are really thinking and what you are saying is part of it 3 our thoughts and feelings of all difficult conversations fall into the same three categories or conversations 4 and in each of the conversations we make predictable errors that distort our thoughts**

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**examples of conversations discussed are breaking up in a relationship asking for a raise dealing with an ex on child related issues dealing with perceived racism at work dealing with perceived poor workmanship' 'difficult conversations how to discuss what matters most**

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